



## Frequently asked questions

**Below are the most common requests for information we receive, the answers to all your questions won't be found here, if you need help with a specific question please don't hesitate to call us or use the contact form on our website.**

### **1, When should I book my wedding entertainment?**

*If you want a Dj for your wedding you can book him/her well in advance 12-18 months or more isn't uncommon for a good Dj to be booked for a wedding.*

*A band on the other hand isn't as straight forward, don't be tempted to rush out and book something straight away especially if your wedding is a long way off. Bands who are great now may not be so great in two years time especially if their line up has changed.*

*If your wedding is on a Friday or Saturday then popular bands can be booked 12-18 months in advance , mid week weddings can be left sooner than this. April- September inclusive is a peak in wedding entertainment, take this into account when looking for entertainment.*

### **2, Will I have to pay a deposit when I book my entertainment, if so how much?**

*Yes a deposit is required when booking this will be 10% of the total cost. You will receive written confirmation and a receipt when you make a booking.*

### **3, How can I pay for my entertainment?**

*Deposit is by credit/ Debit card or cheque, balance can either be paid in cash on the evening or by cheque 7-10 days before your function, credit and debit cards **can now** be used as methods of payment.*

*Credit cards **must** be used by named cardholder only, no 3rd party transactions are permitted.*

### **4, How much can I expect to pay for my wedding entertainment?**

*This all depends on what you decide to book, A wedding disco will cost Fr £350.00. Good live bands 4 piece or more Start from around £850.00. Soloists around £175.00.*

### **5, Can I get to hear your bands or Dj's live?**

*We will do our best to enable you to hear any of our acts. Bear in mind that most functions are "closed" not generally open to the public, usually private clubs or other peoples weddings.*

*Most brides and grooms are very understanding as they have been through the process themselves however the final decision will be theirs and we will always ask for their permission.*



## Frequently asked questions

Tel. 02891821454 [www.moonlightentertainment.co.uk](http://www.moonlightentertainment.co.uk)

### **6, How long do bands play for?**

*This depends on the band, as a guide either two 1 hour sets or three 45 minute sets. Some smaller bands will play longer than this.*

### **7, Do your Djs take requests on the night?**

*The short answer is **yes** of course they will.*

### **8, Do your discos include lights etc?**

*Our discos for weddings or any other occasion include **everything**.*

### **9, Can you supply demos of bands, Dj's and soloists?**

***Soloists**, yes we have demos. **Bands**, yes for some not all, it's always better to try to get to hear a band live doing what they do best. **Dj's** no we don't supply demos of Dj's*

### **10, Will you play all the requests we have asked for at our wedding?**

*We will try our best to include them all on night, however if time is shorter than expected or the Dj feels that the choice of music isn't suitable for your guests then he/she will have the final decision on the music played.*

### **11, When booking a soloist for entertainment will I be able to discuss my requirements with them directly?**

*Yes we will put you in touch with them so they can give you the best advice possible.*

### **12, Do you do games at your wedding discos?**

*Not unless previously arranged with the bride and groom, games are not standard but can be included if required.*

### **13, How much extra do wedding games cost?**

*Games are supplied at no extra cost.*



## Frequently asked questions

Tel. 02891821454 [www.moonlightentertainment.co.uk](http://www.moonlightentertainment.co.uk)

### **14, what happens if a member of the band I have booked falls ill or is unable to play at my function?**

*All the bands we use have stand-in musicians available to cover unexpected last minute emergencies, the performance will go ahead unchanged.*

### **15, When is the most popular time to have a caricaturist at my wedding reception?**

*The two most popular times are before dinner when photographs etc are being taken and after dinner before the main evening entertainment begins.*

## Notes

The answers supplied are views expressed by Moonlight Entertainment from experiences and requests from our customers it is not intended to be an in-depth guide.